



## **Enroll in Budget Billing NOW!**

### **Consistency & Predictability**

Avoid seasonal peaks in your water bills by dividing payments evenly over the course of 11 months. This plan makes it easy to budget and pay your monthly water bill because the payment will always be the same.

Budget Billing has 11 "budget" months and 1 "settlement" month each year. During each "budget" month, your bill will show the installment amount (due by the payment due date on your bill). The Budget installment amount is established based on past water usage patterns at your service location. Your bill will also show the amount of your actual water use for that month. Periodically, we will review your Budget installment amount and, if necessary, recalculate your monthly payment based on your actual (lower or higher) water use.

In addition to actual water charges for the month, the statement you receive in November (the settlement month) will also include your current Budget balance. If your water usage was different from the previous year, your adjusted Budget balance credit/debit will be applied to your bill. In addition to your statement, you will receive a new agreement that must be submitted during the enrollment period to continue participating in the program.

**The enrollment period for Budget Billing is from November 1st - December 12th.**



**City of Central Point Water Utility  
Budget Billing Agreement  
December 20<sup>th</sup> 2016 – October 20<sup>th</sup> 2017**

Date: \_\_\_\_\_ Account #: \_\_\_\_\_  
Customer Name: \_\_\_\_\_ Phone #: \_\_\_\_\_  
Service Address: \_\_\_\_\_

**Participation Requirements:**

- 12-month customer usage history at current address
- Acceptable payment record for last 12-months
  - No more than (1) returned payment
  - No more than (3) late payments
  - No more than (1) disconnects for late or non-payment
- Late penalties will be added to the normal monthly statement and are due immediately.
- In November the account will be reconciled. Settlement balances will be billed or credited to your account and applied to your next utility bill. In either case, interest WILL NOT be accrued or paid.

**Loss of budget billing privilege and service termination will occur upon:**

- Non-payment of monthly invoice by due date
- Non-payment incurred penalties by due date
- Two late payment penalties in a 12-month period
- At the determination of the City for any failures to keep account current

**RENEWAL OF THE BUDGET BILLING AGREEMENT IS NOT AN AUTOMATIC PROCESS.**

Each customer must fill out and sign a new agreement each year.

To voluntarily withdraw from Budget Billing, please submit a written request 30 days prior to termination.

My signature below authorizes the City of Central Point to enroll my account in the Budget Billing Program and acknowledges that I have read and agree to the terms of the service listed above.

\_\_\_\_\_  
Customer Signature

\_\_\_\_\_  
Date

**COMPLETED APPLICATIONS MUST BE TURNED IN TO  
THE CITY OF CENTRAL POINT UTILITY BILLING NO LATER THAN**

**DECEMBER 12, 2016**